



DIGITS-TO-DIGITS (D2D) RELEASE 2.4 PATCH UPDATE AND RECAP

MARCH 30, 2016

This Release Notes document serves as a guide to release updates.

OVERVIEW OF PATCH RELEASE UPDATE

On March 30, 2016, Digits-to-Digits (D2D) deployed a patch to correct a Release 2.4 defect to existing services.

PATCH: INCORRECT ERROR MESSAGE

The patch will correct a Release 2.4 defect whereby errors with MVI (400 series error codes) are incorrectly returned to the VSO's Claims Management System as 800 series error codes.

RELEASE 2.4 FEATURES AND ENHANCEMENTS RECAP

FEATURE: REPORTING

The enhanced reporting functionality will enable D2D to generate reoccurring and ad hoc reports in response to VBA decision-making and business needs. The Office of Performance Analysis and Integrity (PA&I) will generate the report and provide D2D with the following metrics:

- Capture data elements that differentiate between submission source (e.g., Centralized Mail, auto-established claims, or individual D2D VSO claims submitted through a claims management system).
- Enable D2D to review 21-526EZ form fields in order to extract additional fields that can be made optional.
- Capture sender information, e.g., sender identifier and sender locator.

Starting in March 2016, the Office of Benefits Assistance Service and the D2D team will provide reports to VSOs.

FEATURE: SOURCE VALUE FOR DOCUMENTS UPLOAD TO VETERAN BENEFITS MANAGEMENT SYSTEM (VBMS)

Presently, VBMS provides VSO Representatives access to the Veteran eFolders via VBMS, a web interface tool. VBMS serves as a significant step in VBA's transformation to a Veteran-centric service organization. The source value functionality allows uploaded documents to be tagged as 'D2D' and made visible in VBMS.





ENHANCEMENT: SPECIAL CHARACTERS

VSO Representatives when submitting an electronic 21-526EZ in to D2D may input special characters dash (-) and forward slash (/) into address fields.

ENHANCEMENT: CONTENTIONS / DISABILITIES WITH NUMERIC VALUES

VSO Representatives when submitting an electronic 21-526EZ into D2D may input numeric values into contentions and disability fields.

